

Enhance Ontario – Health Information Network Provider (HINP) Notice for PCCG Initiative

Our Role as a HINP

Enhance Ontario (EO) acts as a Health Information Network Provider (HINP) under Ontario's *Personal Health Information Protection Act, 2004 (PHIPA)* and Ontario Regulation 329/04. As a HINP, EO provides electronic services that enable Health Information Custodians (HICs) from the member hospitals to securely share Personal Health Information (PHI) for the Provincial Care Coordination Gateway (PCCG) initiative.

Information Practices

EO is committed to protecting the privacy, confidentiality, and security of PHI. We adhere to the following practices:

1. **Privacy and Security Governance**
 - Designated privacy and security officers oversee compliance.
 - Written agreements with all participating organizations outline roles and responsibilities.
 2. **Policies and Procedures**
 - Comprehensive privacy and security policies are implemented, monitored, and updated regularly.
 - All staff, contractors, and volunteers must comply with these policies.
 3. **Safeguards**
 - Technical, administrative, and physical safeguards are in place to prevent unauthorized access, use, or disclosure of PHI.
 - Mandatory privacy and security training is provided to all personnel.
 4. **Third-Party Service Providers**
 - EO contracts third-party providers for certain services. These providers must comply with PHIPA and EO's privacy and security standards.
 5. **Confidentiality Agreements**
 - All staff and service providers sign confidentiality agreements that include breach consequences.
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Your Rights and Our Obligations

- EO will notify participating HICs promptly in the event of a privacy breach.
 - EO maintains audit logs of all PHI access and transfers, available to HICs upon request.
 - EO makes this notice and related policies publicly available, excluding any confidential or proprietary information.
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Contact Information

For questions about EO's privacy practices or this notice, please contact:

Privacy Office – Enhance Ontario

Email: privacy@eo.ca